1	TNI MILE LINITMED CONTROL DICTOR COLLON
	IN THE UNITED STATES DISTRICT COURT
2	FOR THE SOUTHERN DISTRICT OF TEXAS
3	HOUSTON DIVISION
4	
5	NATHALY CORTEZ, individually and
6	on behalf of other similarly
7	situated individuals,
8	Plaintiff,
9	v. Civil Action No.
10	CASA DO BRASIL, LLC, 4:21-CV-03991
11	Defendant.
12	
13	VIDEOTAPED DEPOSITION OF
14	NATHALY CORTEZ
15	DATE: Friday, September 16, 2022
16	TIME: 9:09 a.m.
17	LOCATION: Best Western Premier Bryan College
18	Station
19	1920 Austin's Colony Parkway
20	Bryan, TX 77802
21	REPORTED BY: John Shavers, Notary Public
22	JOB NO.: 5462014
23	
24	
25	
	Page 1

1	going to be paid as a server?
2	A He said that when I was done training then I
3	would be part of the tip pooling.
4	Q And did you ask Mr. Rogenby what tip pooling
5	was?
6	A No.
7	Q Did anybody at that point explain to you
8	that you were going to be paid 2.13 an hour, and then
9	you'd be able to receive the tips that were paid by
10	customers?
11	A No.
12	MR. TRAN: Objection. Compound
13	question.
14	BY MR. BISSMEYER:
15	Q Did you ever ask anybody what tip pooling
16	was?
17	A I'm not sure.
18	Q So do you recall ever having a discussion
19	with Mr. Rogenby sorry a discussion with Mr.
20	Gottardo where he told you, "Now that you are a
21	server, you will be paid 2.13 per hour plus the tips"?
22	A No. I had that discussion with Cameron.
23	Q Okay. And you don't recall a discussion
24	like that with Mr. Gottardo; is that right?
25	A Right.
	Page 72

1	Q When you started working as a server, were
2	you ever told by anybody that you needed to record
3	your tips?
4	MR. TRAN: Objection. Vague.
5	A No.
6	Q Did anyone ever ask you scratch that.
7	Let's talk about cash tips. During the period of time
8	that you were a server, were you told that all of the
9	cash tips received from the tables you were serving
10	were to be placed in the cash box?
11	A Yes.
12	Q And do you know whether a similar
13	conversation was had with the other servers?
14	A I'm not sure.
15	Q And what would happen with the cash box at
16	the end of the night such that the tips would be
17	distributed among a group of people?
18	A Every bartender, gaucho, and server would be
19	and the CSR would be entitled to a share of each
20	of like, an equal share in envelopes.
21	Q And who would count the cash that was in the
22	cash box at the end of the night?
23	A I did sometimes.
24	Q Did you ever see Mr. Gottardo count the cash
25	in the cash box?
	Page 73

1	those various positions?
2	A Yes.
3	Q And so you understood that that money was
4	being distributed from all of the cash tips at all of
5	the different tables in the restaurant that were
6	served during that particular shift; is that right?
7	A Yes.
8	Q And so I've not worked as a server in a
9	restaurant. So would people generally during the
10	period of time you worked there leave tips more by
11	cash or by credit card?
12	A Credit card.
13	Q But some people did leave a cash tip; is
14	that right?
15	A Yes.
16	Q And so your understanding was that all of
17	the cash tips from all of those tables at the
18	restaurant during that shift was placed in the cash
19	box; is that right?
20	A Yes.
21	Q So you got a portion of that even though you
22	didn't serve every table that night; right?
23	A Yes.
24	Q And were there evenings where you got cash
25	out of the cash box where you didn't receive any cash
	Page 76

1	Q Anybody ever tell you that as a server the
2	company would guarantee you were going to make at
3	least 20 bucks an hour?
4	A That was said.
5	Q Right. Who told you that?
6	A Jarbas when I got hired.
7	Q And do you know whether in fact during some
8	pay periods Casa do Brasil paid you extra money to
9	ensure that you received \$20 an hour for that pay
10	period?
11	A I don't recall.
12	Q So your testimony to be clear, it may have
13	happened. It may not have happened. You just don't
14	remember?
15	A I haven't seen my tip-pool sales reports, so
16	I'm not sure.
17	Q Okay. I'm not talking about with the tip-
18	pool reports. I'm saying, from the pay stubs you
19	received, do you know whether there was any indication
20	ever given to you that you were paid money by Casa do
21	Brasil to ensure that you would make \$20 an hour for
22	that period of time?
23	A I don't understand your question.
24	Q You understand what the \$20 an hour
25	guarantee was; right? You said Mr. Gottardo told you
	Page 80

1	when you were brought in that you would make \$20 an
2	hour as a server?
3	A Yes.
4	Q And do you know whether there were time
5	periods during which the \$2.13 per hour plus the tips
6	you earned did not equal \$20 per hour?
7	A I don't recall.
8	Q So you don't recall any time period during
9	your employment there as a server when the company may
10	have paid you an extra amount to ensure that the 2.13
11	an hour plus the credit-card tips would equal \$20 per
12	hour?
13	A I can't say that I know that.
14	Q The next thing you said as far as reasons
15	for your lawsuit is, the POS doesn't allow you to
16	claim tips?
17	A Yes.
18	Q Why do you believe that's illegal not for
19	the POS to allow you to declare your tips?
20	A For tax purposes.
21	Q So it's your understanding that you are
22	suing Casa do Brasil because for tax purposes they are
23	supposed to allow you to record your tips?
24	MR. TRAN: Objection. The question
25	calls for attorney-client communication. Calls for a
	Page 81

1 tips. 2 Tell me every example that you recall in 3 which Mr. Gottardo received money from the cash tips. 4 So there was one day that a server forgot to 5 ring in their meal. Well, there's two different 6 instances. One of them was that a server forgot to ring in a meal, and Cameron -- I saw Cameron taking money out of the cash-tips box, so I asked him -- I 8 9 was like, "Why are you taking money out of the cash-10 tips box?" And he said, "Because Jarbas ordered me 11 to." 12 Okay. You said there were two occasions. 13 What's the second? 14 The second one was a lady walking out on her 15 tab. She couldn't afford it, and they also took that 16 money out of the cash tips. 17 Who took the money out? 18 I'm not sure who took it out, but someone 19 had told me that that had been taken out. That time, 20 I didn't see it happen. 21 Who told you that money had been taken out 2.2 for the lady who walked her tab? 23 One of the servers. Α 24 What's the name of the server? Q 25 I'm not sure. It could have been one --Page 86

1	more than one; but if anyone would take the days
2	where anyone would take money out of the tip box,
3	everyone would talk about it because it would raise
4	concerns.
5	Q Okay. Objection. Nonresponsive. I'm
6	asking you specifically: Who was the server who told
7	you on the occasion with the lady who walked out on
8	her tab that money had been taken out of the cash box?
9	A I'm not sure.
10	Q And whoever this person was, did they tell
11	you who took the money out?
12	A They said it was a CSR.
13	Q And did they tell you how much was taken?
14	A I believe it was around \$55.
15	Q Now let's talk about the first occasion.
16	You said a server forgot to ring a meal. Was that a
17	customer meal?
18	A Yes.
19	Q Okay. So not the server's meal?
20	A Right.
21	Q Right. So let's talk for a second about the
22	server meal. While y'all worked, you were allowed to
23	eat; is that correct?
24	A After the shift.
25	Q Right. And were you charged for that?
	Page 87

1	A No.
2	Q So again, when you say here a server forgot
3	to charge, it was for a customer meal; and you said
4	you saw personally Mr. Rogenby take the money out of
5	the cash box; is that right?
6	A Yes.
7	Q And how much did you see Mr. Rogenby take
8	out of the cash box?
9	A At least I I'm not sure but at least
10	\$30.
11	Q Well, if you're not sure, how are you sure
12	it's at least \$30?
13	A I saw a 20, but he took more than that. So
14	I'm not sure exactly how much.
15	Q Okay. So the two occasions where you've
16	seen money taken or know of was the one time
17	with the server you saw Mr. Rogenby taken at least \$30
18	out of the cash box; is that accurate?
19	A Yes.
20	Q And when did that take place, as best as you
21	recall?
22	A I'm not sure.
23	Q And the second instance with the lady who
24	walked her tab, you said that an unidentified server
25	told you that a CSR took \$55; is that correct?
	Page 88

1 Give or take. Α 2 Q Did the server tell you, "55, give or take"? 3 Around \$55 because that was how much her 4 meal cost. And when did that occasion take place? 0 I'm not -- I don't -- I'm not sure. 6 Now, when we started this discussion, we Q were talking about sharing of tips with supervisor and 8 9 manager; and I asked you when Mr. Gottardo ever 10 received either a cash tip or a credit card. Do you 11 remember that? 12 Α Yes. 13 Okay. And you gave me these two examples of 14 money being taken out of the cash box allegedly; 15 right? 16 Α Yes. 17 But do you know of anything other than these Q two occasions where Mr. Gottardo received either a 18 19 cash or a credit-card tip? 20 I'm not sure. 21 Are there any occasions where you believe 2.2 Mr. Cerruti received either a cash or a credit-card 23 tip during the period of time you worked there? 24 Α I'm not sure. 25 Okay. Now, when you said before you had to Q Page 89

1 was a server who had forgotten to put something into 2 the POS; is that right? 3 That one happened on multiple 4 occasions. Okay. Well, I asked you before for the 6 examples; and you gave me those two. So what are the other examples? 8 The other examples are the same thing. 9 People would forget to ring in things, and then the 10 managers would take it out of the cash box. 11 So tell me every one of those examples that 12 you recall. 13 I can't tell you details of every time. 14 happened often. 15 Tell me any others that you can recall. 16 I've even forgotten to put something in. 17 I forgot to put in a meal; and they took it out of the cash tips; and I asked Jarbas, "Hey, I don't want 18 19 everyone to be taken out. I don't want everyone's share to be taken out. Can I just pay for this?" 20 21 he said no. 2.2 Q So on one occasion, you recall where you 23 forgot to put something into the POS? 24 Α Yes. 25 And then Jarbas took that out of the cash Q Page 98

1 box; is that your testimony? 2 А Yes. 3 Okay. And when did that take place? 4 Α This took place at the beginning of my 5 employment with Casa. And how much was removed from the cash box? 6 Α One meal, so about \$50. 8 Okay. So I'm asking you what other examples 9 you can give me where money was taken out of the cash 10 box either as the result of something not being put 11 into the POS system or somebody walking a tab. You've 12 identified the one where you saw Cameron do it for, 13 you said, \$30, the one time with the lady walking the 14 tab where somebody told you that \$55 was taken, and 15 this third instance where you forgot to put something 16 in the POS and you -- did you see Jarbas take the 17 money out of the cash box? 18 He told me he was going to, and then they 19 took it out. Yes. 20 Did you see Jarbas take it out? 21 Yes. He told me he was going to. 2.2 Q He told you he was going to. Do you know 23 whether it was in fact taken out? 24 Α I do. Yes. 25 And how do you know that? Q Page 99

1 Because it was taken out of the total box; 2 and, I mean, whenever we were counting it, he had 3 already taken it out. 4 Were you counting that evening? 5 That -- it was -- that day, it was during 6 the day; and I wanted to leave and just go get cash out so that I could put the cash back in the box since 8 they had taken it out. 9 What I'm asking you is: How do you know the 10 money was removed from the cash box on that particular 11 occasion when you didn't see Jarbas take it out? 12 Because he advised me that he was taking it 13 out. 14 Q Right. That he was going to, is that your 15 testimony? 16 He said he was going to. Yes. 17 Right. My question is: Do you know that in Q 18 fact he took it out of the cash box with respect to 19 that particular instance? 20 Yes, because someone told me that. 21 Okay. And who told you that? Q 2.2 Α One of the servers at the time. 23 What's the server's name? 24 Α I can't remember. 25 Okay. Any other examples that you can think Q Page 100

1 of where cash was taken out of the cash box before the 2 tips were distributed? 3 I can't remember specific instances other than those where I have the details. 4 I need you to understand this is my 6 opportunity to ask you these questions; right? you're saying, as we sit here today you can think of those three instances where money was taken from the 8 9 cash box; and one of those was for a walked tab; and 10 two of those were for some server, whether you or 11 somebody else, not putting in a meal; is that right? 12 Α Correct. 13 Can you think of any other instances where 14 money was removed from the cash box by Casa do Brasil? 15 It was any time someone forgot to put 16 something in. I cannot remember details of the other 17 times. 18 As you sit here today, can you identify any 19 amount of money, other than those three examples you 20 gave me, that was removed from the cash box by Casa do 21 Brasil? 2.2 MR. TRAN: Objection. Asked and 23 answered. 24 THE WITNESS: Can you repeat the 25 question? Page 101

1	MR. BISSMEYER: Can you read it back,
2	please?
3	THE REPORTER: Just one moment, please.
4	(The reporter played the record as
5	requested.)
6	THE WITNESS: I don't recall.
7	BY MR. BISSMEYER:
8	Q Okay. So you don't recall any amount of
9	money ever taken from the cash box other than those
10	three examples we've discussed; is that right?
11	A Not to my recollection.
12	Q And the last thing that I wrote down at
13	least was time shaving. What are you referring to
14	when you say time shaving?
15	A Time adjustments.
16	Q And is it your understanding that the
17	let's back up. When you started working at Casa do
18	Brasil, did you understand that you were supposed to
19	clock in and clock out using the POS system?
20	A Yes.
21	Q Were you told that that was required of you
22	because they had to have an accurate count of the
23	hours worked?
24	A Correct.
25	Q And so did you always clock in before you
	Page 102

1 was told they were paid 2.13 an hour. I don't recall. 2 А 3 So is it your position that none of the 4 servers were ever told that they would be paid 2.13 an hour plus tips? 6 I don't understand your question. You understand what 2.13 per hour is; right? Q Α Yes. 9 Q Okay. And you understand what tips are? 10 Α Yes. 11 Okay. So is it your position that none of 12 the other servers -- we're just talking about the 13 servers right now -- that none of the servers who 14 worked there while you worked there were ever told, 15 "While being a server, you will be paid 2.13 per hour 16 plus tips"? 17 I'm not sure. 18 Okay. Now let's talk about gauchos. Is it 19 your position that none of the gauchos who worked 20 there during the period of time you worked there were 21 ever told that you will be paid some hourly wage plus 2.2 tips? 23 I'm not sure. 24 And let's talk about CSRs. That may be an 25 easier way. Do you know how CSRs are paid in terms of Page 122

1	what they're paid?
2	A I'm not sure.
3	Q Do you know if CSRs are told that they will
4	be paid some hourly amount plus tips?
5	A I'm not sure.
6	Q Now, you testified before that you were told
7	by Mr. Gottardo that you as a server were going to be
8	paid at least 20 bucks an hour; is that right?
9	A That's what was said.
10	Q And do you know whether other servers were
11	told that they would also be paid a guarantee of at
12	least \$20 an hour?
13	A I'm not sure.
14	Q Okay. Do you know whether any other gauchos
15	had any sort of promise of a guaranteed amount per
16	hour?
17	A I'm not sure.
18	Q Okay. Are you sure whether any of the CSRs
19	had any promise of a guaranteed amount per hour?
20	A I'm not sure.
21	Q Okay. And you've never worked at Casa do
22	Brasil in Houston; is that right?
23	A Correct.
24	Q Do you have any understanding as to whether
25	the POS system in Houston requires that tipped
	Page 123

1 THE VIDEOGRAPHER: 4:03, off record. 2 (Off the record.) 3 THE VIDEOGRAPHER: This is the 4 beginning of File #6 to the deposition of Nathaly 5 Cortez. The time is 4:19. We're on the record. BY MR. BISSMEYER: 6 Q Okay. Ms. Cortez, we're back from a break. Before, we talked about the fact that Mr. Gottardo 8 9 told you when you started that as a server they would 10 quarantee you made \$20 an hour. Do you recall that? 11 Α Yes. 12 Q Okay. Do you know of any legal requirement 13 that says they have to pay you at least \$20 an hour? 14 MR. TRAN: Objection. Calls for a 15 legal conclusion. 16 I'm not sure. Α 17 You're not sure. Okay. Do you know whether Q 18 Casa do Brasil ever paid you additional money as a 19 server to get you to the \$20 an hour number? 20 I'm not sure. 21 You're not sure. If I told you they did, do 2.2 you have any reason to dispute that? 23 Until I have my sales report and my full tip 24 records, until I have all of that, I'll be able to 25 answer that.

Page 234

1 And what would they have anything to do with 2 whether they paid you extra money to get you to \$20 an 3 hour? 4 MR. TRAN: Objection. Vaque. 5 'Cause I don't believe that. 6 Okay. So let's look at the first page of Exhibit 21, for example. 8 Α Okay. 9 Q Okay. You see this was your pay stub for 10 the pay period from 12/18/20 to 12/31/20; is that 11 right? 12 Α Correct. 13 And you see indicated on the top there 14 miscellaneous earnings were paid to you in that pay 15 period of \$59.50; is that right? 16 Α Correct. 17 Now, you've testified before about some of Q 18 the other depositions. Did you sit through Mr. 19 Gottardo's deposition? 20 Yes. 21 Do you remember Mr. Gottardo testifying 2.2 about the fact that what's indicated as miscellaneous 23 earnings is extra money paid in order to get you up to 24 the \$20 per hour? 25 That's what he said. Page 235

1 All right. Do you know of any other 2 explanation for what the \$59.50 paid to you for this 3 particular pay period would represent? Α Not sure. 4 5 Okay. Let's do this. Do you remember Mr. 6 Gottardo talking to you about how they calculated 7 getting you to the \$20 per hour? 8 MR. TRAN: Objection. Vague. 9 Α No. 10 You don't recall. If you see on this, the 11 pay rate, again, you were a server during this period 12 of time; right? 13 MR. TRAN: Objection. Vague. 14 Α Correct. 15 So you received 2.13 an hour plus tips. 16 see up there where it says "Rate, 2.13"? 17 Α Yes. 18 And then it has hours next to it; right? 19 Α Correct. 20 What is 2.13 times 58.82? 0 21 I will answer your questions, but I'm not 2.2 doing any more calculations, so if you'd like to do 23 those. 24 Sure. We'll do them right here. 25 Α All right. Page 236

1 Would you like me to put it on the camera? 2 Α It's up to you. 3 I want to make sure you see 2.13 times 58.82 equals -- what's that say? 4 5 Α 125.28. Okay. And it's actually 28.66. So if we 6 rounded up in whole pennies to 29; right? 8 Α Okay. 9 Okay. So we'll round up to 125.29, and what were your credit-card tips paid during that period of 10 11 time? 12 I'm not sure. I would have to see those 13 sales-report records. 14 Look at what's reflected on the pay stub, 15 please. 16 I would still have to see those records. 17 What credit-card tips were reported for that Q 18 pay period? 19 MR. TRAN: Objection. 20 The one on here? Α 21 Q Yes. 2.2 Α I can't say that they're accurate. 23 I asked you what's reflected. Q 24 Can you please not raise your voice at me Α 25 anymore? Page 237

1	Q We have a recording. It'll show whether a
2	voice is raised. What are the credit-card tips
3	reported on this pay stub?
4	MR. TRAN: Counsel, soften your tone.
5	Lower your voice.
6	MR. BISSMEYER: I appreciate the
7	coaching. We'll continue. There's a recording.
8	Thank you.
9	THE WITNESS: I would appreciate if you
10	lowered your tone with me.
11	BY MR. BISSMEYER:
12	Q What are the credit-card tips reflected on
13	this pay stub?
14	A Can you please lower your tone?
15	Q My voice is lowered. What are the credit-
16	card tips reflected on this pay stub?
17	A This says 991 with 61 cents.
18	Q Thank you. So the prior number was 125.29.
19	A Okay.
20	Q Plus credit-card tips reflected, 991.61;
21	right? And what's the number indicated as
22	miscellaneous earnings on this pay stub?
23	A 59.50.
24	Q And what's the total of those three numbers?
25	A On that on your phone?
	Page 238

1	Q Yep, on the calculator.
2	A 1176.
3	Q And how many cents?
4	A Forty.
5	Q Okay. And if we divide that by what was the
6	total number of hours reported for that pay period?
7	A 58.8.
8	Q 58.82; right? What's the number?
9	A Twenty.
10	Q Okay. So do you have any reason to believe
11	that for this particular pay period Casa do Brasil
12	didn't pay you \$59.50 in order to meet the guarantee
13	that Mr. Gottardo had promised you?
14	A I'm not sure.
15	MR. BISSMEYER: You're not sure. Okay.
16	I will pass the witness.
17	MR. TRAN: We reserve all questions
18	until time of trial.
19	THE REPORTER: All right then. All
20	finished.
21	THE VIDEOGRAPHER: 4:26, we're off
22	record.
23	(Signature reserved.)
24	(Whereupon, at 4:26 p.m., the
25	proceeding was concluded.)
	Page 239